

## User Guide on POL mCoupon App

### Qualification:

1. The applicant must register for POL services at the nearest Regional Trade and Industry Office (RTIO)
2. Download registration form from [www.moea.gov.bt](http://www.moea.gov.bt) → Downloads/forms/Form for PoL Services);
3. Complete the registration process (**Note:** Consumer ID is necessary for Step 2).

### POL mCoupon

( POL mCoupon: LPG refill & Kerosene (SKO) Coupon )

PlayStore (Android)/App Store(iOS)

Download POL mCoupon

① Open & Click E-Coupon  
(For LPG refill & SKO Coupon)

② Enter Consumer ID  
(Add Two Zeros in front of your CID No. – Ex. 0011223344556)

③ Select the Item  
(SKO coupon or LPG Refill)

④ Enter quantity (Number only)

⑤ Click SUBMIT

Valid Consumer

YES

NO

1. 6-digit PIN code will be sent to your mobile number you provided during registration;

**Type the six digits pin and click OK**

2. You will instantly receive your eCoupon number (16 digits) for SKO or LPG (shown in figure 1);

3. Show the eCoupon number to the depot and after availing the service, you will be notified through SMS stating: **You have successfully consumed**

**Complete the Registration Process:**

Register for PoL services ([www.moea.gov.bt](http://www.moea.gov.bt))

→ Downloads/forms/form for PoL services)

Submit to the nearest RTIO

**Note:**  
Maximum limit for:  
1. Kerosene (SKO)  
- Summer = 10 Lts  
- Winter = 50 Lts  
2. LPG = 1 No/month



Figure 1: SMS notification with 16-digit eCoupon Number

**Important:**

1. Do not delete your SMS till such time you have fully availed your SKO or LPG refill from the depots.
2. The E-coupon is valid only for the particular month that you have applied (You can apply only once in a month.)

**\*\*\*\*\*Visit the nearest RTIO for support and assistance\*\*\*\*\***